

VII

M. I. S / I. T.

29/11/05

CON/5241-05.

[REVISED COURSE]

PR-7757

(3 Hours)

[Total Marks : 100

- N.B. : (1) Question No.1 is compulsory.
 (2) Attempt any four out of remaining six questions.
 (3) All questions carry equal marks.
 (4) Subquestions of individual questions should be answered one below the other.
1. (a) Write a note on 'Decision Support System'. Give the concept, Types and Models of DSS. 10
 (b) Write a note on 'Information Systems' - Give Definition, components of computer based IS, capabilities of IS, roles of IS in an orgn. and classification of Information Systems. 10
 2. (a) Discuss in detail the different types of storage media. 10
 (b) What are the different types of computer softwares ? Discuss in detail. 10
 3. (a) Explain the telecommunication system in detail. 10
 (b) Explain the key steps in project management of MIS detailed design. 10
 4. Write a detailed note on 'Conceptual System Design' - give all the steps involved in the conceptual design. 20
 5. What different 'Implementation Tasks' are carried out as part of MIS implementation ? Discuss each in brief. 20
 6. Write notes on any two of the following : 20
 (a) Enterprise Resource Planning (ERP).
 (b) Supply Chain Management (SCM).
 (c) Customer Relationship Management (CRM).
 (d) Procurement Management Systems (PMS).
 7. What different application in the service industry can be managed using MIS ? Discuss each in brief. 20