

(REVISED COURSE)

(3 Hours)

[Total Marks : 100

N.B. : (1) Question No. 1 is **compulsory**.(2) Attempt any **four** questions out of remaining **six** questions.(3) Assume **suitable** data if **required**.

1. (a) What is an Information System ? What are Challenges of Information System ? 10
(b) State two different types of classification of I.S. ? Explain Objectives of MIS. 10
2. (a) Explain the concept of Decision making ? What are important factors affecting success of decision making ? 10
(b) Discuss MIS application in Accounting and Financial Sector. 10
3. (a) Discuss the following with respect to manufacturing Enterprise :- 10
(i) Manufacturing Information System.
(ii) Procurement Management System.
(b) What are the characteristics of DSS ? Explain different types of DSS. 10
4. (a) Discuss the major issue in implementation of ERP package. What are the hidden costs of ERP ? Give name of few commercial ERP package. 10
(b) Describe in detail documentation of MIS. What are different methods of documentation ? 10
5. (a) Write a detailed note on 'conceptual system design'. Give all the steps involved in conceptual design. 10
(b) What is Supply Chain Management ? What is need of SCM ? Explain working and advantages of SCM. 10
6. (a) Define CRM. What are the basic objectives of CRM. Explain different types of CRM. 10
(b) Discuss MIS application in services sector with example of any one service industry. 0
7. Write short note on (any **two**) :- 20
(a) Evaluation and maintenance of MIS
(b) MIS application in manufacturing sector
(c) Benefits of I.T. to MIS
(d) Project Planning and Project Control.