

Con. 2690-09.

VR-4833

(3 Hours)

[Total Marks : 100

N.B. : (1) Question No.1 is **compulsory**.

(2) Attempt any **four** questions out of remaining **six** questions.

(3) **All** questions carry **equal** marks.

1. (a) Define information system. Describe role of information systems in Business Organization. 10
(b) Describe the systems approach to planning. 10
2. (a) What is the use of DSS in MIS ? Explain the different types of DSS. List down the different criteria which can be used for decision making. 10
(b) Explain the telecommunication system in details and its use in implementing MIS in Organization. 10
3. (a) What are the Key tasks performed during conceptual system design. 10
(b) Define CRM ? Explain types in CRM ? Describe applications of CRM ? 10
4. (a) What is supply chain Management ? What is need of SCM ? Explain working and advantages of SCM. 10
(b) What is ERP explain in detail ? Give name of few Commercial ERP Package. 10
5. (a) Describe step by step procedure for implementation of MIS. 10
(b) Describe in detail documentation of MIS, what are different methods of documentation ? 10
6. (a) Discuss MIS application in shopping mall's. 10
(b) How would you evaluate MIS ? Describe the pitfalls during design and implementation phase of MIS. 10
7. (a) What is the MIS technique for making the programmed decisions ? 10
(b) Explain procurement management system with the help of example. 10